

EMPLOYEE FEEDBACK SURVEY

ANSWER OPTIONS

(Employees will select one of the following response options for each statement)

Strongly Disagree • Disagree • Neutral • Agree • Strongly Agree • N/A

CORE EMPLOYEE EXPERIENCE

This organization's culture allows me to do my best work
I typically go above and beyond for this organization
I would endorse this organization's products/services
I am typically enthusiastic about my work
I feel satisfied with this organization
I intend to remain at this organization for the foreseeable future
I feel pride in saying I work for this organization
I would endorse this organization as an employer
I find purpose in my work

YOUR JOB

I understand what is expected of me
I don't worry about the security of my position
I am paid fairly for the work I perform
My job is well-aligned with my abilities
I have sufficient autonomy to make decisions
I have sufficient privacy to do my work
I typically feel I make daily progress at work
At this organization, work deadlines are reasonable
I believe this organization values me
I am part of a team with a common purpose
I like what I do for this organization
I understand how my work impacts organizational success

COMMUNICATION AND WORKPLACE CULTURE

This organization treats me with dignity, not as just a number
We have a cooperative culture in this organization
I have fun at work
I am not afraid to communicate my honest opinions

Communication from this organization is trustworthy
Communication from this organization is frequent enough
Communication from this organization is informative
I am informed prior to changes that will impact me
I enjoy my coworkers
This organization is committed to producing high-quality products/services
I am kept aware of this organization's financial status

RELATIONSHIP WITH YOUR MANAGER

(The person you report directly to.)

My manager lets me know when I need to improve my work
My manager recognizes when I do a good job
My manager is mindful in dealing with my job-related needs
I trust what my manager communicates to me
I am treated fairly by my manager
I am treated respectfully by my manager
My manager willingly listens to my suggestions
My manager is mindful in dealing with my personal needs
My manager wants me to reach my full potential

TRAINING, TECHNOLOGY, AND PROFESSIONAL DEVELOPMENT

This organization assists me in following a well-aligned career path
I receive sufficient ongoing training
I am rewarded for doing a good job
I have access to dependable computer equipment
The organization's technology help desk resolves issues quickly
This organization enables my professional development
I have the software necessary to do my job efficiently

DIVERSITY AND INCLUSION

This organization does not differentiate based on backgrounds, beliefs, or identities
This organization has taken real action to create an inclusive culture
This organization strives to employ a diverse workforce
This organization actively promotes diversity and inclusion

Generally, employees feel comfortable representing themselves regardless of backgrounds, beliefs, or identities

Discrimination is not tolerated in this organization

LEADERSHIP OF THIS ORGANIZATION

I believe in this organization's leadership

Senior leaders are committed to this organization's core values

Organizational leaders act on employee suggestions

Organizational leadership is committed to employee wellbeing

This organization's long-term plans seem sensible

EMPLOYEE BENEFITS

This organization's benefits package is satisfactory

I believe the amount of paid time off (or vacation) is adequate

I believe the amount of sick leave is adequate (if no paid time off)

This organization's healthcare plan is acceptable

My share of healthcare costs is reasonable

This organization's dental plan is acceptable

My share of dental costs is reasonable

This organization's vision plan is acceptable

My share of vision costs is reasonable

I like this organization's retirement plan

I like this organization's life insurance plan

I like this organization's disability plan

WORK-LIFE BALANCE

I am satisfied with the number of hours I work each week

I rarely miss personal events because of work

I am satisfied with my work-life balance

My current workload enables me to have a healthy work-life balance

I have the flexibility needed to manage personal obligations

My organization encourages me to take time off

OPEN-ENDED QUESTIONS

What are the top two or three reasons people like working for this organization?

What two or three things can this organization add or change to improve employee engagement and success?

THE FOLLOWING DEMOGRAPHIC QUESTIONS WILL BE USED TO CLASSIFY THE DATA COLLECTED DURING THE EMPLOYEE SURVEY

GENDER

Male
Female
Non-Binary
Prefer not to answer

BIRTH YEAR *(Used to define age generation)*

YYYY

RACE/ETHNICITY

American Indian or Alaska Native
Asian
Black or African American
Hispanic or Latino
Middle Eastern or North African
Multiracial and/or Multiethnic
Native Hawaiian or Pacific Islander
White
Other
Prefer not to answer

LENGTH OF EMPLOYMENT WITH ORGANIZATION

Less than one year
One year to less than two years
Two years to less than five years
Five years to less than ten years
Ten years or more
Prefer not to answer

JOB STATUS

Full-Time
Part-Time
Prefer not to answer

WORKPLACE SETTING

Fully on-site
Hybrid (a blend of on-site and remote)
Fully remote
Prefer not to answer

JOB LEVEL

CEO/President/Owner
Executive/Partner
Manager or Supervisor
Producer
Account Executive/Client Services Rep
Administrative/Clerical
Other

DEPARTMENT

Claims
Underwriting
Actuarial
Sales
Administration
Information Technology
Legal
Marketing/Advertising
Other